

PRIVACY POLICY

Last updated: 18.05.2026

1. Introduction

3DIMS Oy respects your privacy and processes personal data in accordance with:

- the General Data Protection Regulation (GDPR),
- Finnish data protection legislation,
- and applicable EU laws.

This Privacy Policy explains how we collect, use, store, and protect personal data.

2. Data Controller

3DIMS Oy
Reelinkikatu 5
02330 Espoo
Finland
Business ID: 3525711-3
Email: info@3-dims.eu

3. Data We Collect

We may collect:

Account Information

- name,
- email address,
- company name,
- phone number,
- login credentials.

Project Information

- sauna dimensions,
- room configuration,
- uploaded files,
- project settings,
- generated projects,
- stored project data.

Technical Information

- IP address,
- browser information,
- device information,
- cookies,

- analytics data.

Payment Information

Payments are processed through third-party providers such as Stripe.

3DIMS does not store full payment card information.

4. Purpose of Processing

We process personal data to:

- provide platform functionality,
- generate projects and visualizations,
- maintain user accounts,
- process purchases,
- provide support,
- improve Services,
- perform analytics,
- comply with legal obligations,
- send marketing communications where consent has been provided.

5. Legal Basis

We process data based on:

- performance of a contract,
- legitimate business interests,
- user consent,
- legal obligations.

6. Project Visibility and Public Showcase

Users may decide whether projects remain:

- private,
- public,
- or available for showcase purposes.

Public projects may be displayed by 3DIMS on:

- the website,
- marketing materials,
- presentations,
- and social media.

Private projects are not intentionally disclosed publicly.

7. Data Storage and Retention

Project data may be stored for up to 12 months unless otherwise agreed.

Users may download their projects during this period.

After the retention period:

- projects may be deleted,
- anonymized,
- or archived.

Certain accounting or legal records may be retained longer where required by law.

8. Third-Party Services

We may use third-party providers including:

- Stripe,
- analytics services,
- cloud infrastructure providers,
- email systems,
- AI processing tools.

Such providers may process data on our behalf.

9. International Transfers

Certain service providers may process data outside Finland or the EEA.

Where required, appropriate safeguards such as Standard Contractual Clauses (SCCs) will be used.

10. User Rights

Under GDPR, users may have the right to:

- access personal data,
- correct personal data,
- request deletion,
- restrict processing,
- object to processing,
- data portability,
- withdraw consent.

Requests may be sent to:

info@3-dims.eu

11. Security

We use reasonable technical and organizational measures to protect personal data.

However, no system can guarantee absolute security.

12. Marketing Communications

Marketing emails are sent only:

- where consent exists,
- or where permitted by applicable law.

Users may unsubscribe at any time.

13. Minors

The Services are not intended for children under 18.

14. Updates

This Privacy Policy may be updated from time to time.

The latest version will always be published on the website.